

One Million Star Recommendation

Being connected with Jonie and Jhay Gatus, alongside their exceptional team of caregivers, and having them become a part of our family, has been one of the greatest blessings of our lives. We were incredibly fortunate to have my father under their wonderful care and support for eight years, and my grandmother for seven years. My father passed away just after his 92nd birthday, and my grandmother just shy of her 106th. We firmly believe they would not have lived as happily, comfortably, or as long anywhere else.

Our experience with Jonie and Jhay surpassed all expectations. The kindness, dedication, dignity, warmth, humor, and love exhibited by this amazing team towards those under their care go beyond anything we could have imagined. It is truly a family atmosphere and environment. People deserve to live in a true home-like setting rather than institutions. The relaxed schedule, eating at the family dining table, and the shared moments in the living room all contribute to a healthy and positive living experience. Jonie, Jhay, and team make each day enjoyable with activities like music, puzzles, dancing (where suitable and safe), and singing (complete with Karaoke microphone).

Every occasion is celebrated with enthusiasm, featuring elaborate decorations, feasts, gifts, and festive attire. Birthdays and holidays are turned into grand celebrations, including unconventional ones like St. Patrick's Day, Valentine's Day, Easter, and more. For my grandma's 100th birthday, Jonie and Jhay organized a luau with ukulele performances and hula dancers. Jhay's culinary skills shine through in the everyday meals and special occasions alike, providing balanced and delicious dishes.

Jonie keeps family members top-of-mind, always sending fun pictures and videos to help us feel connected to our loved ones. She is always a pillar of support, displaying unwavering care and empathy.

Jonie, Jhay, and their outstanding team offer tender, proactive, holistic, and comprehensive care. Every need is thought of and tended to. Jonie even shops for clothes and toiletries. I witnessed Jonie's advocacy for my grandmother's quick discharge from the hospital after a hip injury because she knew that personalized care at home would lead to a better recovery. She was right. Both my dad and grandmother contracted COVID multiple times but recovered seamlessly due to the attentive care provided by this remarkable team.

The well-being of those under Jonie and Jhay's care is their utmost priority, always ensuring the residents' best interests come first.

Having complete trust in the phenomenal care provided to my dad and grandma was invaluable. We never once worried about them. If a family member requires care, there is no better place than with Jonie and Jhay. Consider yourself truly fortunate if you have the opportunity to entrust your loved one to their care. If we could, we would give them a million stars. It is with endless gratitude that my mom and I give them our highest recommendation.

With so much love,
Erika Buchholtz and Dori Schneider

