

THE FAMILY OF ROSE MARIE GILBERT

Palm Springs, CA

January 2024

Jonie Gatus
Owner/Operator
Aubrey's Villa
68640 Senora Road
Cathedral City, CA 92234

Dear Ms.Ms. Gatus:

We wanted to share this letter of reference for you and Aubrey's Villa to use with new and perspective residents and their families.

Our families experience with Aubrey's Villas was unsurpassed by any other location we reviewed for our dear mother Rose in terms of the level of care, kindness, compassion, and fun they provided. Rose has previously been in a board and care facility in Torrance, CA and another parent was in board and care in northern California. None of these other facilities compare to Aubrey's Villas.

At our first meeting, it was clear to us by the way you talked about caring for people and the way you interacted with residents that you had been called to this work; it just comes naturally to you.

The staff at Aubrey's Villas is incredibly capable, compassionate, completely trustworthy, and it was clear to us that you lead by example. We are tremendously grateful that mom enjoyed seven incredible years under the care of you and your staff. Here are just a few examples of what sets you and your staff apart:

- Each resident is treated with compassion and respect, allowing them to live with dignity and know they are safe,

- Staffing levels and the people working at the home were of the highest standards and we had 100% confidence that mom was safe and experiencing the highest levels of care,
- The house was always clean, and mom and her fellow residents always appeared comfortable and well cared for,
- Birthdays and holidays were always joyous celebrations with plenty of family and loved ones, music, food, and fun. It wasn't an Aubrey's Villa party without a little karaoke and dancing,
- Whether it was assistance with transportation to/from doctor's appointments or navigating hospice care when the time was right, you and your staff were always 100% professional and sympathetic and did your best to make things easier for the family.

Finding long-term care facilities for loved ones in need is no easy task, but Rose enjoyed seven great years at Aubrey's Villa and always had a smile on her face because of you and your staff. If we had it to do all over again, we would choose Aubrey's Villa without hesitation!

Sincerely,

Mark, Don, Scott, and Heather